

## 2013 NORTON REPORT



UK



**GLOBALLY**  
(24 countries)

### CYBERCRIME EXPERIENCES

• Adults who have experienced cybercrime in their lifetime	58%	61%
• Adults who experienced cybercrime in the past 12 months	39%	41%
• Adults who have been victim of cybercrime and risky behaviors	45%	50%
• Number of victims in the past 12 months	12 m	378 m
• Percentage of males who have been victim of cybercrime in their lifetime	57%	64%
• Percentage millennials who have been victim of cybercrime in their lifetime	63%	66%

### CYBERCRIME COSTS

• Total cost of cybercrime in the past 12 months	US\$1 bn	US\$113 bn
• Average direct cost per cybercrime victim in the past 12 months	US\$101	US\$298

### CYBERCRIME GOES MOBILE BUT SECURITY IS LEFT BEHIND

• Smartphone users who have experienced mobile cybercrime in the past 12 months	25%	38%
• Smartphone users who have a basic free security software	22%	33%
• Tablet users who have a basic free security software	32%	42%
• Adults who have lost their mobile device or had it stolen	18%	27%
• Mobile device users who aren't aware that security solutions for mobile devices exist	54%	57%

### LINES BLURRED BETWEEN WORK AND PLAY

• Working adults who use their personal device for both work and play	32%	49%
• Working adults who access or send personal emails through their work device **	31%	49%
• Working adults who store personal info on their work device **	14%	27%
• Working adults who access their social network through their work device **	18%	34%
• Working adults who say their company has no policy on the use of personal devices for work *	32%	36%
• Parents who let their kids play, download and shop on work devices **	26%	30%
• Adults who share work information with friends through online storage sites	8%	18%
• Adults who share work information with family through online storage sites	9%	21%
• Online file storage users who use the same online file storage account for both work and personal documents	19%	24%

### LOW MOBILE SECURITY IQ

• Smartphone users who delete suspicious emails from people they don't know	44%	56%
• Smartphone users who avoid storing sensitive files online	35%	48%

### RISKY BEHAVIOR ON SOCIAL MEDIA

• Social network users who do not log out after each session	48%	39%
• Social network users who share their social media passwords with others	32%	25%
• Social network users who connect with people they do not know	38%	31%

### RISKY INFORMATION SHARING HABITS

• Online file storage users who think that online file storage is safe	65%	50%
• Adults who use public or unsecured Wi-Fi	49%	59%
• Wi-Fi users who access or send personal emails on public or unsecured Wi-Fi	41%	54%
• Wi-Fi users who use public or unsecured Wi-Fi to access their social networks	46%	56%
• Wi-Fi users who use public or unsecured Wi-Fi to shop online	28%	29%
• Wi-Fi users who access their bank account on public or unsecured Wi-Fi	23%	29%

\*Among those who use the same device for work and play

\*\*Among those who use devices provided by their employer