

2013 NORTON REPORT

NEW ZEALAND



GLOBALLY (24 countries)

CYBERCRIME EXPERIENCES

• Adults who have experienced cybercrime in their lifetime	69%	61%
• Adults who experienced cybercrime in the past 12 months	46%	41%
• Adults who have been victim of cybercrime and risky behaviors	54%	50%
• Number of victims in the past 12 months	1 m	378 m
• Percentage of males who have been victim of cybercrime in their lifetime	69%	64%
• Percentage millennials who have been victim of cybercrime in their lifetime	61%	66%

CYBERCRIME COSTS

• Total cost of cybercrime in the past 12 months	US\$127m NZ\$152m	US\$113 bn
• Average direct cost per cybercrime victim in the past 12 months	US\$131 NZ\$157	US\$298

CYBERCRIME GOES MOBILE BUT SECURITY IS LEFT BEHIND

• Smartphone users who have experienced mobile cybercrime in the past 12 months	27%	38%
• Adults who have lost their mobile device or had it stolen	26%	27%
• Mobile device users who aren't aware that security solutions for mobile devices exist	62%	57%

LINES BLURRED BETWEEN WORK AND PLAY

• Working adults who use their personal device for both work and play	39%	49%
• Working adults who access or send personal emails through their work device *	51%	49%
• Working adults who store personal info on their work device *	24%	27%
• Working adults who access their social network through their work device *	31%	34%
• Working adults who say their company has no policy on the use of personal devices for work *	48%	36%
• Parents who let their kids play, download and shop on work devices **	16%	30%
• Adults who share work information with friends through online storage sites	6%	18%
• Adults who share work information with family through online storage sites	10%	21%
• Online file storage users who use the same online file storage account for both work and personal documents	15%	24%

MOBILE SECURITY BEHAVIOURS

• Smartphone users who delete suspicious emails from people they don't know	59%	56%
• Smartphone users who avoid storing sensitive files online	50%	48%

RISKY BEHAVIOR ON SOCIAL MEDIA

• Social network users who share their social media passwords with others	25%	25%
• Social network users who connect with people they do not know	27%	31%

INFORMATION SHARING HABITS

• Online file storage users who think that online file storage is safe	54%	50%
• Adults who use public or unsecured Wi-Fi	53%	59%
• Wi-Fi users who access or send personal emails on public or unsecure Wi-Fi	56%	54%
• Wi-Fi users who use public or unsecure WI-FI to access their social networks	56%	56%
• Wi-Fi users who use public or unsecure Wi-Fi to shop online	22%	29%
• Wi-Fi users who access their bank account on public or unsecure Wi-Fi	38%	29%

*Among those who use the same device for work and play

**Among those who use devices provided by their employer